



The Global Cargo  
Communication Company

## **Indian Customs Getting Started Guide**

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## Table of Contents

<b>1</b>	<b>Required information from Forwarders.....</b>	<b>4</b>
1.1	What specific Information does Indian Customs require? .....	4
<b>2</b>	<b>Preliminary Checklist (Technical Requirements):.....</b>	<b>5</b>
2.1	Connecting to TRAXON Europe for Indian Customs: .....	5
2.1.1	TRAXON EDI Checklist:.....	5
2.1.2	TRAXON LINE Client Checklist:.....	5
<b>3</b>	<b>Registration Checklist: .....</b>	<b>6</b>
3.1	Registration with TRAXON Europe:.....	6
3.2	Registration with TRAXON India: .....	6
<b>4</b>	<b>Addressing &amp; Testing: .....</b>	<b>7</b>
4.1	Addressing: .....	7
4.2	Testing: .....	7
4.2.1	Format Testing:.....	7
4.2.2	Production Testing:.....	7
<b>5</b>	<b>Final Checklist: .....</b>	<b>9</b>
<b>6</b>	<b>Contact TRAXON Europe:.....</b>	<b>10</b>
<b>7</b>	<b>Contact TRAXON India: .....</b>	<b>11</b>



The Global Cargo  
Communication Company

## 1 Required information from Forwarders

### 1.1 What specific Information does Indian Customs require?

The seven mandatory fields required in transmission of FHL messages to Indian Customs are:

1. MAWB No.
2. HAWB No.
3. Goods Description
4. Origin
5. Destination
6. Gross Weight
7. Number of Pieces\*

\* Actual number of pieces / weight, not SLAC.

To ease work for its customers, TRAXON can accept messages containing more information than is strictly necessary (such as FHL2 detailed messages). This information will be removed from the content before transmission to Indian Customs.



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## 2 Preliminary Checklist (Technical Requirements):

### 2.1 Connecting to TRAXON Europe for Indian Customs:

TRAXON provides two channels for Indian Customs: TRAXON EDI or TRAXON LINE Client software. Depending on which channel you intend to use, please ensure you have covered the items on the respective checklist below:

#### 2.1.1 TRAXON EDI Checklist:

- *Can you send FHL messages via your EDI connection?*

**No:** Please contact your IT department, software house or TRAXON for a solution.

**Yes:** *which format can you send them in?*

All types of FHL message (FHL, FHL2 detailed, FHL2 short) contain the information required by the Indian Customs authorities. If you can send FHL messages in one of these formats you are ready to register for Indian Customs.

If you wish to use another message format (such as flat-files), please follow the steps in chapter 3 and then contact TRAXON's [Customs Technical Department](#), we will work on a solution for you.

NOTE: If you are already using TRAXON's e-Consolidation List service to forward FHL messages to US Customs authorities, you can use the same format (FHL2 detailed) for Indian Customs. Please progress to **Fehler! Verweisquelle konnte nicht gefunden werden.**

#### 2.1.2 TRAXON LINE Client Checklist:

If you do not yet have the TRAXON LINE Client software installed, you will need the following:

A computer: System requirements for TRAXON LINE Client, min: 400 MHz, 256 MB of RAM and Win 98, Win 2000 or XP recommended.

An Internet connection.

Control over firewall settings (if applicable).

If you already have TRAXON LINE Client installed, please ensure you have version 2.3 or higher. If this is not the case, [Contact TRAXON Europe](#): for a free upgrade.



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Communication Company

### 3 Registration Checklist:

In order to use the value-added service for Indian Customs, you need to cover all of the following items:

- have met the requirements as outlined in the [Preliminary Checklist \(Technical Requirements\)](#);
- be registered with TRAXON Europe using either TRAXON EDI or TRAXON LINE Client,
- be signed up for TRAXON's e-Consolidation List service,
- be signed up for TRAXON's value-added service Indian Customs,
- have a partner, or office, or other local Indian counterpart, registered with TRAXON India for Indian Customs.

#### 3.1 Registration with TRAXON Europe:

Please [contact](#) Traxon Sales team. They will take you through the registration process. If you are already a Traxon customer, please contact your sales representative.

#### 3.2 Registration with TRAXON India:

You need an office or a partner as your local contact in India. Please ask them to [Contact TRAXON India](#): directly concerning Indian customs:

TRAXON India will then co-ordinate the necessary steps with your local Indian contact.

Once you have completed and submitted these forms, you can begin to fill out the [Final Checklist](#): and prepare for Addressing & Testing.



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## 4 Addressing & Testing:

This chapter deals with the technical aspects of setting you up for Indian Customs.

### 4.1 Addressing:

When sending FHL messages for Indian Customs, TRAXON asks you to send them to the airline PIMA where the FWB would normally be sent. TRAXON will manage the routing of the FHL message to Indian Customs.

NOTE: If you intend to use airlines other than those signed up with TRAXON ([click here](#) for a list of airlines signed up with TRAXON), the target PIMA for FHL messages for Indian Customs is REUCTM82INCUS2.

### 4.2 Testing:

Testing for Indian customs consists of either 1 or 2 phases. If you use TRAXON LINE Client for Indian Customs, you will only need to perform the second phase ([Production Testing](#)). If you use TRAXON EDI, you will need to perform both testing phases outlined below.

#### 4.2.1 Format Testing:

Once you have developed your FHL message sending capability, please e-mail at least one example of an FHL message to TRAXON's [Customs Technical Department](#). We will review the format and contact you with our findings. [Click here](#) to view an example FHL message in CargoIMP format.

#### 4.2.2 Production Testing:

Send an e-mail to TRAXON's [Customs Technical department](#) with a proposed date for production testing for Indian Customs. We will contact you.

On the agreed test date, send a number of FHL messages for Indian Customs. Then send an e-mail to TRAXON's [Customs Technical Department](#), containing the following details:

- Number of FHLs sent (mandatory),
- Master Air Waybill (MAWB) numbers for each FHL (mandatory),



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- Date & Time of messages sent (mandatory),
- Content of FHL messages sent (optional).

We will let you know if the data is being forwarded to Indian Customs successfully.



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## 5 Final Checklist:

Once you have submitted all the necessary registration forms as outlined in Chapter 3, you can use this final checklist to monitor progress until you go into production for Indian Customs:

- TRAXON LINE Client software installed (if applicable)
- Registration complete with TRAXON Europe
- Registration complete with TRAXON India
- FHL Format accepted by TRAXON (TRAXON EDI users only)
- Planned date for Production Test \_\_/\_\_/2004
- Production Test successful
- Production start \_\_/\_\_/\_\_\_\_



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## 6 Contact TRAXON Europe:

If you have any comments or questions, please do not hesitate to contact us:

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